

SOME LOCAL CONTACTS

Useful numbers

- Samaritans 0845 790 9090.
- MIND Information Line. 0161 272 8205.
- Crisisline. 0808 808 2007 (textphone 0808 808 2117) every day, 3pm to midnight. Free and confidential.
- Crisispoint. For help with crisis accommodation, personal support and daytime telephone contact. 0161 225 9500.
- 42nd Street, Helpline for young people. 0161 832 0170. (Mon-Friday, 12.30 to 4.30pm).
- Hearing Voices Network Helpline. 0845 122 8642. Mon-Fri, 10am to 4pm.
- NHS Direct. 24 hrs a day. 0845 4647.

For a range of local self help groups and services, contact Self Help Services, The Big Life Company on 08770 777 7832.

For information and advice about anxiety, panic and phobia problems, contact the National Phobics Society on 0870 7700 456.

Visit your local library Health Information Point for information about mental health.

For easy access to a range of websites about mental health and local services, try www.mentalhealthinmanchester.org.uk
www.mind-in-manchester.org.uk

Manchester 
Primary Care Trust

Manchester Public Health Development Service

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NHS

A Self Help Guide to



Bereavement

Coping with Bereavement and Grief

These are the experiences of three people who have suffered a bereavement.

“My father died six weeks ago after an 18 month struggle with cancer. Now, I can’t get the picture of him at his worst, pale, very thin and not able to sit up, out of my mind. I wish I could remember him as he was when he was well two years ago, but I can’t. I feel so guilty, I wish I could have done more...”

“After 45 years of marriage I lost my wife six months ago, thankfully she only had a short period of illness during which she never regained consciousness. I don’t seem to be able to cope with it, I still keep expecting her to walk through the door. I sometimes feel she is present during the night but always wake up disappointed”

“My husband was killed in a car crash earlier this year, and I am left on my own to bring up my two small children. I feel so lonely and isolated, sleeping is a problem. At times I feel angry with my husband for leaving me to cope on my own - even though I know this is the last thing he would have wanted for us...”

As you can see people can have quite different experiences when they lose someone close to them. This leaflet aims to help you to **understand** some of the emotions which may be faced during a bereavement or loss, to make some **practical suggestions** which may help you to get through this difficult time and to offer some basic details of **what needs to be done** when there is a death. At the back of the leaflet there are some addresses and telephone numbers of organisations which may be helpful to you.

Suggested Reading

What to do After a Death in England and Wales

A guide to what you must do and the help you can get. Leaflet D49 September 1997, available from the Benefits Agency Department of Social Security.

What to do When Someone Dies

From Which? Castlemead, Gascoyne Way, Hertford SG14 1LH
Telephone: 01992-589031.

Through Grief by Elizabeth Collick.

Published by Darton, Longman and Todd.
From Cruse Bereavement Care and from bookshops.
Also available on cassette (from Cruse only)

All in the End is Harvest edited by Agnes Whitaker.

Published by Cruse Bereavement Care.
Available from Cruse Bereavement Care for £8.95 + £1.50 p&p

Bereavement

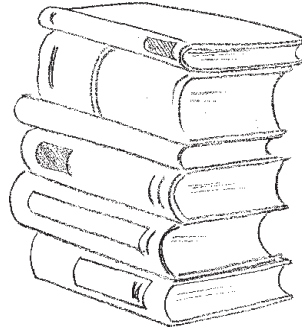
Help the Aged advice leaflet. Available from Cruse (see page 7) or Help the Aged, St James' Walk, London, EC1R 0BE. Telephone: 0171-2530253

Dying by John Hinton.
(Pelican)

Facing Grief - Bereavement and the Young Adult by Susan Wallbank
from Cruse

The Early Days of Grieving by Derek Nuttall (Beaconsfield)

A Grief Observed by C S Lewis (Faber)



Understanding Grief

How do people feel when they have experienced bereavement?

Serious loss is something which we will all face at some time in our lives. This may be because of the death of someone close to us or it may be because of other circumstances such as the loss of our health or our home.

Many of us will not experience bereavement or loss until later in life and may have little opportunity to learn about death and about how people are affected by grief. It can seem difficult to know what is "normal" and to understand how we or our families may respond when we face a loss.

You may think you are the only person who has felt the way you do. Whilst everyone's response to a loss is a very individual experience, there are some common experiences that many people will share.

How do people feel in the early hours and days after the death of a close relative or friend?

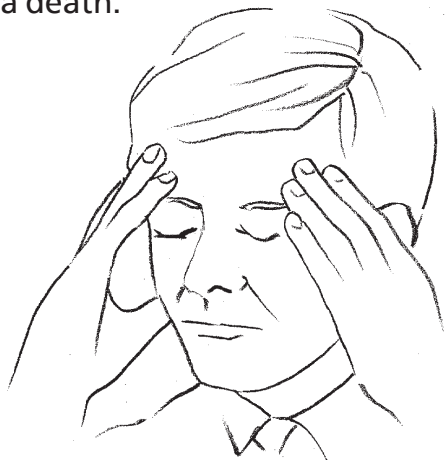
People often describe shock soon after the death of such a person. They may feel **numb**, **panicky**, **very weepy** or **unable to cry at all**. Some people find it difficult to **sleep**, others may have many **physical symptoms** such as heart palpitations. Some people find they calmly go through the practical tasks surrounding the death, and worry that they

may be seen as uncaring. This is just one of the signs of shock and it is most likely that they will feel the impact of the death at a later point. Some people find themselves completely unable to cope and need a lot of practical and emotional support from those around them at this point.

What sorts of feelings do people have weeks and months after a bereavement?

Some people feel a sense of **agitation** for quite a long time after the death. People may become very active at this time, doing things like cleaning out the whole house. This agitation can sometimes amount to **panic** and symptoms of **anxiety** such as breathlessness, palpitations, dry mouth, tingling and dizziness can be present.

People may feel they are “going mad” because they have such odd experiences. People often report that they thought they saw, heard or felt the dead person near them or in the distance. These experiences are not unusual following a death.



Samaritans

Link line (local rate). Tel: 08457 909090.

Stillbirth and Neonatal Death Society

23 Portland Place, London, W1N 3DE.

Tel: 0207-4365881

Terence Higgins Trust (Aids Charity)

BM Aids, London, WC1N 3XX.

Tel: 0207-2421010 (noon - 10pm)

The Cot Death Society

4 West Mills Yard Rd, Newbury, Berkshire, R614 5LP
Tel: 01635 38137

Monitor Helpline: 0845 6010234

CRUSE Bereavement Line - help line for bereaved people and those caring for bereaved people.

Tel: 0870 1671677 (24 hour helpline)

Foundation for the Study of Infant Deaths

Artillery House, 11-19 Artillery Row, London, SW1P 1RT
Tel. 020 7233 2090

Jewish Bereavement Counselling Service

Visitation Committee, Woburn House,
Tavistock Square, London, WC1H 0EZ.

Lesbian and Gay Bereavement Project

The Vaughan M. William Centre
Collindale Hospital, London, NW9 5HG
Tel: 020 84558894 (7pm - midnight)

Miscarriage Association

18 Stoneybrook Close, West Bretton, Wakenfield, WF4 4TP
Tel: 0924 200 799 (24 hour answer phone)

Mind - Infoline: 08457 660136

National Association of Bereavement Services

20 Norton Folgate, London, E1 6BD

Victim Support Scheme: 0845 3030 900

National Debt Line.

Help for anyone in debt or concerned they may fall into debt.
Tel: 0808 808 4000 (freephone).

NHS Direct - Telephone Help line/Health Information Service.

Talk confidentially to a nurse or information officer.
Calls charged at local rate: Tel: 0845-4647

These feelings may alternate with **depression, weepiness, tiredness and low mood.**



People may think or wonder “what’s the point in going on?” They may feel **guilt**, and review the circumstances of the death, and their relationship with the person that has died. They may wonder what they could have done differently which might have helped the situation. This is also common when there has been relief at someone's death following a painful and prolonged illness. It is worth remembering that many people feel relief when suffering ends.

People also often do feel **angry** after a death. This can be directed at the dead person “why has he left me”? or at those around. Family members or people involved in caring for the dying person, may be the target for the bereaved person's anger. They might think or ask, “why didn't you do more?”

Other people’s reaction may be difficult for the bereaved person. Sometimes people will be clumsy in what they say or do. Occasionally people will avoid contact with the bereaved person. These reactions are usually because people do not know what to do or say in the face of someone’s grief. Sometimes other people do not realise that it can take a long time to begin to recover from a death.

When do people begin to recover from a bereavement?

Coming to terms with a death is a very **gradual process** which can take a considerable time. People usually find that gradually they are able to get on with their lives and think a little less about the person they have lost. Most people begin to feel like this within one or two years of the death of someone close to them. It may be difficult to accept the death of a loved one but possible to move on with life in spite of this.

It is important **not to feel guilty** if you are beginning to build a life for yourself following a death. It is quite normal to begin to recover and start to rebuild your life, and is not in any way disloyal to the memory of the person who has died.

Can tablets help?

Your doctor may offer you tranquillisers to help you through the early phase following the death. They can make you feel calmer and may help you in the short term but are not helpful for longer term use. Some people find that the numbing effect of tranquillisers does not allow them to experience grief during this time. Antidepressants can be helpful if the depression following bereavement becomes severe or prolonged.



circumstances.

- You may want to put a **death notice** in the local or national papers.
- If there is a **will** the executors will make sure it is carried out. Contact the solicitor. If there is no will contact the Probate Registry for an application to administer the 'estate'. Your local Citizens' Advice Bureau can help you if you are not sure.

Useful Organisations

Carers' National Association (Now called Carer's UK)
20-25 Glasshouse Yard, London, EC1A 4JS
Tel. 020 7490 8818

Carer's line - 0808 808 7777

Compassionate Friends (Support for parents following the death of a child at any age)
53 North Street, Bristol, BS3 1EN
Tel. 0117 953 9639

What practical things need to be done if there is a death?

- When someone dies at home a **doctor** must be called to sign a medical certificate. If the death has been sudden the doctor will have to talk to the police who will report it to the coroner. A post mortem examination may be arranged.
- When someone dies in hospital the **doctor** there will give you a medical certificate.
- Once you have the medical certificate you must take it to the register office and **register the death** within five days. The registrar will issue a death certificate and notification of disposal which should be given to the funeral director. Make a few copies of the death certificate. You may need these for pension and insurance purposes.
- A **funeral director** can be chosen before or after you have registered the death. Most people obtain a name from the telephone directory or by word of mouth. He or she will advise on the procedures for the funeral.
- Contact your **social security** office (local Benefits Agency) to arrange pension and other entitlements. You may be eligible for funeral payment or widow's payment. (There are guides to your entitlements available in the benefits agency.)
- Inform the **tax office** about your change in

What can a bereaved person do to help themselves?

Bereavement is always a difficult time but there are things you can do to help yourself through it.

- **Prepare** for the death of someone you are close to. It is important emotionally and practically to talk things over. If you are preparing for the death of your partner, discuss with them the jobs your partner used to do, sort out finances. Say all the things you would want to say.
- Carefully consider whether you want to see the body of the dead person. Some people may feel this is too distressing but can regret it later on if they have not done this. Follow your own feelings. There is no right or wrong thing to do, but do think it out.
- **Funeral arrangements** should be considered carefully. Try to have someone with you. Don't feel pressured into a funeral that is too expensive for your budget. Try and think about what *you really want*.
- Don't make **major changes** in your life, such as selling your **house, moving areas, jobs**, etc, until you have had time to adjust to the death. This is a time when people may make changes they can regret.
- Do make sure **you look after your own health**. This is a time when you may become prone to illness. Eat well, rest properly, take extra care. You may want to take vitamin supplements if your appetite is very poor.
- **Talk** to people about how you feel. Don't bottle things up. Go to your doctor if you feel you have no one you can talk to. He or she may suggest speaking to a counsellor.

- If your **health** is not good, consult your doctor.
- Keep up **contacts** and **relationships**. Accept invitations, invite people to visit keep in touch with family and friends. Find out about local events/clubs/classes.
- **Ask** for help if you feel you are not coping. Talk to family, friends or your doctor.
- Do not enter into new **financial arrangements** without proper advice. Talk to a friend or family member.
- Do not turn to **drinking** to get you over this difficult time.
- Plan what you will do on anniversaries such as birthdays, Christmas, anniversary of death. It will help if you decide in advance how you want to spend these occasions which are likely to be emotional times.
- If you feel you are **stuck** or **not coping** at all well with your grief then contact your doctor to discuss this. Other organisations which may help are listed at the back of this booklet.

What can family and friends do to help?

Family and friends can help at this difficult time.

- **Spend time** with the bereaved person if that is what they want.
- **Talk and listen** to the bereaved person. Don't be afraid of saying the wrong thing - this is a situation many of

us feel awkward about. It may help to admit that you don't know what to say if that is how you feel.

- Don't be surprised if the bereaved person wants to **talk** and go over the same ground again and again, this is quite usual.
- Don't take **anger or irritability** personally, it's part of the bereavement reaction.
- Talking about the dead person can be helpful for the grieving person and don't try and avoid mentioning them in everyday conversation.
- Offer **practical help** if the bereaved person wants this. Caring for children, help with shopping etc may be useful, especially in the early days following a death.
- **Don't expect** too much of the bereaved person initially even if they look as if they are coping.
- **Include** your relative in social events.
- Support your relative in building **new links**, social contact and interests.
- Try to discourage the bereaved person from making any **major decisions**, such as moving home, soon after the death. Support them in thinking through the options and implications of this.
- If your friend or relative seems '**stuck**' and not coping at all well, encourage them to seek help. The family doctor is a good place to start. Other organisations that may help are listed at the back of this booklet.